

## Professional Services Engineer

[www.correlix.com](http://www.correlix.com)

**Correlix is seeking talented technical people with great interpersonal and communication skills to join their growing Professional Services Engineering team.** In this role you will work with clients in the electronic trading sector on the full deployment cycle of Correlix innovative latency management solution for their mission critical trading environments, which will include conducting client trials, as well as full deployment and support of the solution. Software Development background is required. Experience in the trading environment of the financial services is a plus. Solid technical skills, complemented by strong interpersonal skills, are critical for success.

### **Company Overview:**

Correlix Inc., a leader in latency intelligence solutions, offers RaceTeam™, the leading latency management service providing real-time latency visibility for buy-side, sell-side and liquidity venues. Customers rely on Correlix to monitor, measure and minimize latency in trade execution and market data flows in real-time. This empowers users to execute a trade or deliver and act on market data in fewer microseconds. The company's global client base encompasses the world's largest high frequency trading sell-side, buy-side and market centers as well as low-latency service providers. Many of the largest US exchanges are RaceTeam members, including NYSE Euronext, NASDAQ OMX Group, DirectEdge, and CBOE.

Correlix is headquartered in New York with offices in London and Israel. Correlix is backed by prominent venture capital groups Sequoia Capital, Genesis Partners, Blumberg Capital, Vernon & Park Capital, L.P. and Xenia Ventures.

### **Job Responsibility:**

The **Professional Services Engineer** will be primarily responsible for installation, set-up and support of client trials and full scale installation at client sites. This includes system installation, configuration, and customer training on product applications and features. This role reports to the global VP of Operations. Specific responsibilities include:

- Provide pre-sale and post-sale technical services
- Deploy entire lifecycle of technical client implementations (either on-site at the client premises, or remotely from the Correlix office as required)
  - Install and configure solution implementations
  - Perform custom integration tasks
  - Coordinate with the R&D team for bug fixes and enhancement requests
  - Provide product training to end-users
- Client support
  - Handle field inquiries and technical issues from production clients
  - Troubleshoot and resolve technical issues
  - Liaise with support teams as required to resolve complicated issues

**Position Requirements:**

- Java or C programming skills is a **plus**
- 2-5 years of professional experience in deployment of trade processing applications or market data applications in a financial services firm is a **plus**
- Experience in customer facing on the technical level is **required**
- LINUX environment experience is a **plus**
- Strong written and verbal communication skills to deal with heavy client interaction
- Proven experience in a customer facing role or the desire to work in a challenging high pressure customer facing role.
- Ability and desire to learn a new and highly complex algorithmic product. This product is sophisticated and the problem domain it operates in is multi-dimensional (applications/network/algorithms).
- The position requires some travel

**Work Location:** NYC or London

**Compensation:** Competitive base salary plus bonus, depending on prior work experience.

**Benefits:** Provided.